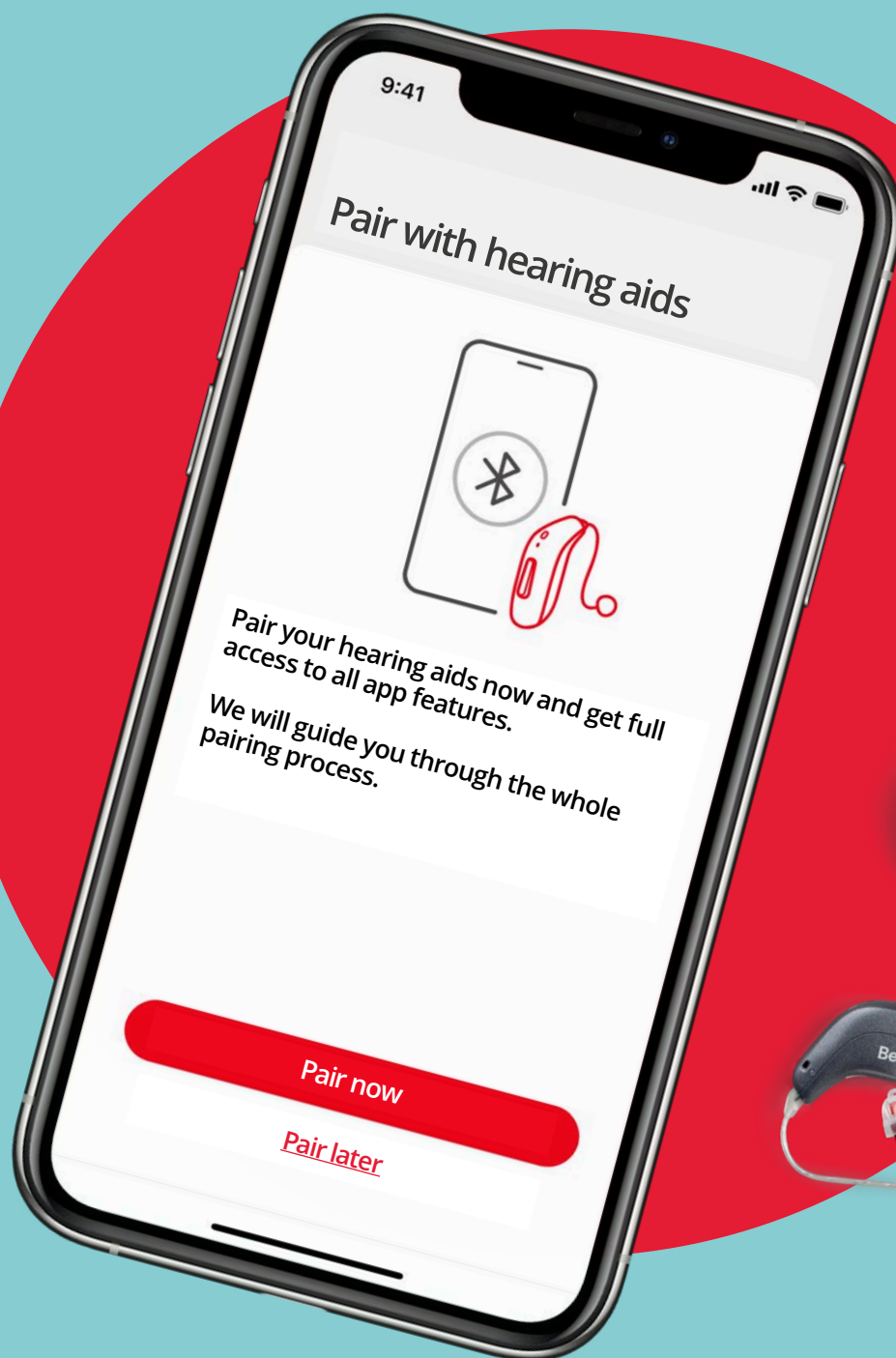


Connectivity made easy

With excellent iPhone and Android™ performance



Bernafon

Making connectivity easy for everyone

Helping your clients unlock the full potential of their hearing aids

Once you've fitted your clients with Bernafon Revita hearing aids, we make it easy for them to use the latest connectivity capabilities and features, whether they have an iPhone, Android™, or another device. To help you help them, this guide gives you a straightforward overview of Bernafon's connectivity portfolio, so you can give your clients the precise information they need, every step of the way.

The first section will help you get clients off to a good start with easy pairing via Fast Pair and Made For iPhone. You can also get a clear understanding of how to have hands-free calls with the latest Bluetooth® Low Energy technologies, and how to enable such capabilities on older devices.

Section two will give a good understanding of the different Bluetooth technologies used for connectivity and what it enables. Then section three will give you a good overview of our range of accessories, helping you give each client what they need.

Above all, we strive our utmost to help you ensure your clients enjoy easy operation and successful connections. All so you can concentrate on what you do best – and leave the rest to Bernafon.



You can tell your clients

There's a wealth of helpful advice and how-to videos on the Bernafon website and YouTube channel to help you get started.



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Connecting hearing aids to phones

Helping you help your clients

To get your clients off to a good start with connecting their Revita hearing aids, they first need to pair with their phone. For Android devices, we recommend doing this via the Bernafon App. On iPhones, you need to use the device's own settings. It is also possible to pair many Android devices using the device's own settings.

Ready for iPhone and Android

First, find out whether your client's device is an iPhone or an Android phone. iPhones are made by Apple Inc. Almost all other types of smartphones (Samsung, Sony, LG, etc.) can be described as Android smartphones because they use Google's Android operating system or software.

Fast pairing with Android

Simply placing Revita hearing aids next to Android phones with Bluetooth LE Audio causes the phone to automatically detect the hearing aids and offer to pair with them*.

Bernafon help

Pairing hearing aids with an Android phone or tablet



Bernafon help

Pairing hearing aids with an iPhone



You can tell your clients

Connecting your hearing aids to your smartphone enables you to turn the volume up and down, change programs, and check your battery status.

* Phone needs Android 15 or later and the hearing aid needs to be a Revita miniRITE R with firmware 1.0.0 or later.

Having hands-free calls

Using hearing aids to make hands-free phone and video calls

Your clients can use their Revita hearing aids to make and receive hands-free calls with Bluetooth devices such as mobile phones, tablets, and PCs. The hearing aid microphones pick up the client's voice, and the client can answer and end calls hands-free via their hearing aids – either via push-button or tap operation, depending on the hearing aid.

Works well with iPhone and Android

Bernafon Revita hearing aids have the newest and most advanced Bluetooth LE Audio technology, enabling them to work seamlessly with Android phones that have Bluetooth LE Audio. They are also Made for iPhone hearing aids, allowing direct audio streaming and hands-free communication with iPhones and iPads.

Ready for new phones and older ones alike*

Many newer smartphones are ready to have hands-free phone calls using Revita hearing aids. However, some older smartphones will need an accessory.

- Older Android phones and tablets that don't have Bluetooth LE Audio technology will need either an Easy LE Adapter or a SoundClip-A to enable hands-free communication
- Older iPhones and iPads will need a SoundClip-A to enable hands-free communication



You can tell your clients

Connecting your phone or device to your hearing aids gives greater clarity in phone and video calls, and online meetings.

*Check device compatibility online here:



Finding the right mobile streaming accessory

See if a client's mobile device supports direct streaming or hands-free communication, and whether they need an accessory.

1.

Find the model of iPhone, iPad, or Android device

Android:

On the device, go to the Settings or Options menu, scroll down and select 'About phone', or 'About device', or similar.

iPhone and iPad:

On the iPhone or iPad go to Settings > General > About

2.

Open the compatibility guide



Use the camera on a mobile device to scan the QR code, or go to <https://www.bernafon.com/support/compatibility-guide>

3.

Select the phone and hearing aid

On the compatibility guide webpage, search for the phone or tablet in the search box and then choose the client's hearing aid from the dropdown menu to the right.

4.

View the device's compatibility

The streaming possibilities will be listed, clearly indicating whether the client will need an accessory for audio streaming or hands-free communication. If they need an accessory, select the red text link '[With an accessory](#)' to see which one they need.

Streaming audio from phones

Listening to music, podcasts and more

Your clients can stream sound directly to Revita hearing aids from most phones and devices, so they can listen to a wide variety of audio.

Excellent with iPhone and Android

Most iPhone, iPad, and Android devices are ready to send audio directly to Revita hearing aids. However, some older devices will need an accessory to enable this. This is either a Bernafon SoundClip-A or an Easy LE Adapter. To select the right one, follow the steps on page 6 or visit our online compatibility guide at bernafon.com/compatibility.

Bernafon help

Find out if a client needs an extra device to stream audio from their phone to their hearing aids



You can tell your clients

Streaming means sending the sound wirelessly to hearing aids, so they become like headphones that play audio from your phone or tablet.

Connecting to TVs

Hearing a TV's sound directly

The Bernafon TV Adapter (TV-A) enables your clients to stream the sound from their TV directly to their Revita hearing aids. This allows them to set the volume to their preferred level while keeping the TV volume comfortable for others in the room. What's more, they can enjoy a quality listening experience free from the distraction of surrounding noise.

Bernafon App control

With a TV Adapter connected to their TV, clients can use the Bernafon App to control the volume of TV sound in their hearing aids independently from the sound coming from the TV's speakers. They can also use the app to control the level of background noise they hear while streaming, so they can remain aware of their surroundings.

Bernafon help

Find out more about connecting
hearing aids to a TV



You can tell your clients

The TV Adapter lets you hear the
TV at your own personal volume level
and avoid disturbing others with the
TV's sound.



Connecting to computers

Holding online meetings and streaming audio

Connecting Revita hearing aids to a computer will enable your clients to hear its sound directly. For video calls and online meetings, the microphones in the hearing aids can also capture the wearer's voice.

Ready for Windows PCs

Newer computers* are ready to send audio directly to Revita hearing aids. However, some older computers will need an extra device to enable this – either an Easy LE Adapter or a SoundClip-A.

- Newer PCs can connect directly to Revita hearing aids, giving users both one-way audio for streaming and two-way audio when making calls
- Older PCs with a USB-C port can use Easy LE Adapter to enable one-way audio for streaming and two-way audio when making calls
- Most older PCs without a USB-C port can use a SoundClip-A to enable one-way audio for streaming and two-way audio when making calls



You can tell your clients

Bluetooth LE Audio gives great sound quality when on calls or streaming with Windows PCs.

Bernafon help

Learn more about connecting to Windows PC computers



* PCs running Windows 11 24H2 or newer, with integrated support for Bluetooth LE Audio and LE Audio-capable Bluetooth and audio subsystem drivers provided by the manufacturer.

Microsoft and Windows are trademarks of the Microsoft group of companies.

Works well with Mac computers

Newer Mac computers can connect directly to Revita hearing aids**, giving users direct audio streaming and hands-free communication (two-way audio).

Older Mac computers will need a SoundClip-A to enable one-way audio for streaming and two-way audio when making calls.

Bernafon help

Check device compatibility
online here:



Bernafon help

Learn more about connecting
to Mac computers



** Users will need macOS 15 or later and:
iMac 2023 or later
MacBook Pro 2021 or later
MacBook Air 2022 or later
Mac Studio 2022 or later
Mac Pro 2023 or later

Android capability overview

Top performance with Android

Bernafon Revita hearing aids are fully compatible and easy to use with Android mobile devices that can stream sound to and from hearing aids. Bluetooth LE Audio technology enables reliable hands-free communication with better power efficiency than Bluetooth Classic. They can also stream music, podcasts, or other audio directly. What's more, clients with older Android phones that don't have Bluetooth LE Audio can easily enable two-way streaming using our Easy LE Adapter or SoundClip-A*.

Fast Pair

Your clients can enjoy effortless pairing by simply placing their Revita hearing aids next to their LE Audio-enabled phone using Google's Fast Pair**.

Ready for multiple Bluetooth technologies

See which technologies and capabilities are available for a client's Android device.

Bluetooth technology	Capability	Availability*
Audio Streaming for Hearing Aids (ASHA)	Direct one-way audio streaming	Compatible device with Android 10 or later
Bluetooth LE Audio	Direct one-way audio streaming and hands-free phone and video calls (two-way audio streaming)	Compatible device with Android 14 or later

Bernafon help

Check the compatibility of
phones and hearing aids here:



You can tell your clients

Bluetooth LE Audio gives great sound quality when talking on the phone or streaming, and ensures low power consumption when streaming.

* Always consult the compatibility guide to ascertain each client's requirements. To enable these capabilities in earlier Android phones, use a streaming accessory.

** Fast Pair works with Android phones supporting Bluetooth LE Audio and Android 15 or later.

iPhone and iPad capability overview

Easy integration with Made for iPhone devices

Bernafon Revita hearing aids give seamless hands-free calls and direct audio streaming from iPhone, iPad, and Mac computers. Your clients can enjoy clear phone and video calls, and stream music, podcasts, and other audio directly – in high-quality stereo sound.

Bernafon Revita hearing aids support all Made for iPhone streaming technologies and are certified to meet Apple's performance standards, earning them the label of 'Made for iPhone' hearing aids.

Apple Watch

Users can also control their Revita hearing aids via Apple Watch after they have paired their hearing aids with their iPhone and have the Bernafon App open on their iPhone.

Ready for multiple Bluetooth technologies

See which technologies and capabilities are available for a client's Made for iPhone device.

Bluetooth technology	Capability	Availability*
Direct streaming	Direct one-way audio streaming	iPhone 6 and later models running iOS 15.2 or later, and iPad running iPadOS 15.2 or later
Bi-directional streaming	Direct one-way audio streaming and hands-free phone and video calls (two-way audio streaming)	iPhone 11 or later running iOS 15.2 or later, and iPad running iPadOS 15.2 or later

Bernafon help

Check the compatibility of phones and hearing aids here:



You can tell your clients

Bernafon Revita hearing aids are Made for iPhone certified, which ensures they're compatible with iPhone, iPad, and Mac.

* Always consult the compatibility guide to ascertain each client's requirements.
To enable these capabilities in earlier Android phones, use a streaming accessory.

Bluetooth® technology

Always featuring the latest Bluetooth Low Energy technology

Bernafon hearing aids use Bluetooth Low Energy technology, which gives greater power efficiency when streaming and better sound quality than Bluetooth Classic. In fact, Bernafon hearing aids and accessories use multiple Bluetooth Low Energy protocols, ensuring your clients can enjoy efficient performance and high-quality sound from the widest possible variety of devices. Ultimately, this means you can fit your clients with Bernafon hearing aids safe in the knowledge they're getting the best connectivity available.

Close collaboration with Google, Apple and Bluetooth Special Interest Group (SIG)

As Bluetooth is a continuously evolving technology, we work closely with Google and Apple to improve the pairing process, connectivity quality, and general accessibility for Android and Apple devices. We also collaborate with Bluetooth SIG to ensure our hearing aids are always at the cutting edge of Bluetooth technology, so you can rest assured your clients can enjoy seamless connectivity for years to come.

You can tell your clients

The latest Bluetooth technology gives quality sound and stable connections that avoid interruptions and disconnections.

Auracast™ broadcast audio

Ready for the public audio of the future

Revita hearing aids are fully compatible with the new Auracast broadcast audio technology, which is expected to surpass the telecoil system. Auracast broadcast audio is already operational in multiple venues and looks set to become widely available over the coming years. Hearing aid users will be able to tune in to Auracast broadcasts to receive information and other audio in public places.

Auracast broadcast audio uses Bluetooth LE Audio technology to stream audio to an infinite number of devices. This can outperform the signal quality from conventional hearing loop systems, giving higher audio quality.

Unlocking advanced capabilities

Not only does Auracast broadcast audio offer a better listening experience. It will also enable clients to do more with their hearing aids as the technology is applied to new applications and becomes more widely available.



You can tell your clients

Auracast broadcasts can give you relevant information in public places like airports and train stations, and let you access high-quality audio experiences like music concerts, church services, and more.

Bernaфон connectivity accessories

Helping clients get more from their hearing aids

Our range of accessories gives you a comprehensive connectivity package to help you give your clients the best possible experience with their hearing aids.

Easy LE Adapter

Enables older Android phones, tablets and Windows PCs to use the most advanced connectivity technology – Bluetooth LE Audio. This enables users to have hands-free communication through Revita hearing aids. Easy LE Adapter plugs into the device's USB-C port.*



Bernaфон help

Learn more about
Bernaфон accessories



SoundClip-A

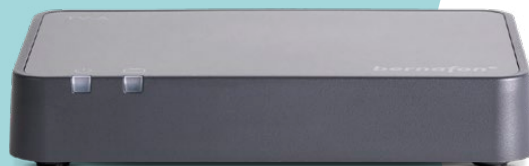
A multi-functional device that enables hands-free calls and one-way streaming from older iPhones, iPads, Macs, and Windows PCs. It is also a remote microphone and a remote control.



*Devices with mini-jack headphone ports can't use Easy LE Adapter and should use SoundClip-A.

Remote control (RC-A)

Gives simple volume control and switching of programs with large buttons that are designed to help people with dexterity challenges.

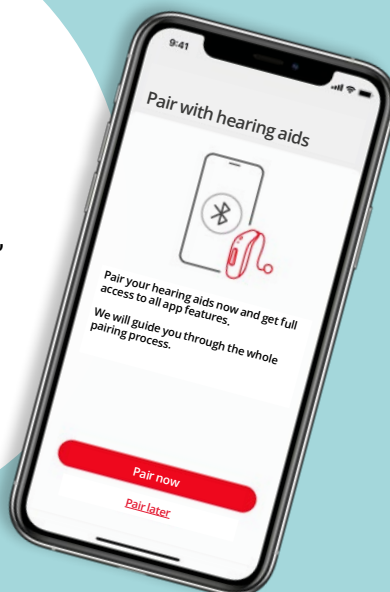


TV Adapter (TV-A)

Plugs into the user's TV to stream the sound from the TV directly to their hearing aids.

Bernafon App

Our all-in-one app solution that includes remote control function, remote fitting, and more. See more on page 18.



The Bernafon App

Empowering your clients with convenience and extra controls

The easy-to-use Bernafon App lets your clients discreetly control and personalise their hearing aids, enjoy remote support, and more.

Better volume control

Your clients can use the app to adjust the volume of their Revita hearing aids and connected devices, including multiple TV-A adapters. The app also remembers and stores their preferred volume settings. Users can also adjust the volume and modulation of Tinnitus relief sounds*.

Users can fine-tune sound to their preferences

The app empowers your clients to personalise the surrounding external sound they hear using the Sound Equalizer. They can also fine-tune the sound when streaming music or other audio using the Streaming Equalizer.

Create good hearing habits with HearingCoach

HearingCoach helps encourage clients to set a daily goal for wearing their hearing aids and provides feedback on their progress. The usage data gathered also makes follow-up meetings more efficient.



Their portal to Remote Fitting

The Bernafon App allows you and your clients to connect remotely for fine-tuning and counselling.

Built-in troubleshooting section

The app enables clients to find their own troubleshooting support with helpful instructions, tips, and guidance. These help your clients solve issues with using the app, connecting to other devices, and daily cleaning and maintenance.

Check the battery level

A battery indicator helps your clients see how much power their hearing aids have, even while they're charging.

Find lost hearing aids

The Bernafon App can locate lost hearing aids on a map if your clients misplace them.



The Bernafon Sound Experience

At Bernafon, we make it our job to empower the work of hearing care professionals. To help them deliver excellent care, on their terms. Because we know that expertise matters. Professional care is the key that turns extraordinary technology into personal solutions. Solutions that help people with hearing loss live life the way they want to.

As part of the Demant Group, with over a century of experience and know-how, Bernafon benefits from one of the world's strongest research and development teams within hearing healthcare. We bring this expertise and dedication to hearing care professionals – so they can provide an exceptional sound experience.

For more information on our hearing aids, visit our Bernafon website.

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Imagery: Artificial intelligence (AI) programs have been used to create some of the imagery

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